

**IRS TELEPHONE DIRECTORY**  
for Practitioners



**South Atlantic Directory**

Small Business Self-Employed  
Stakeholder Liaison Division

11/13/2017

## District of Columbia

<b>Title</b>	<b>Name</b>	<b>Phone</b>
Appeals Team 6 Manager	Robert Bryant	202-317-8868
SB/SE Area Counsel	Nancy Romano	267-941-7137
Insolvency Territory Manager - MD/DC (Bankruptcy)	Darryl Galloway	704-548-4355
Special Criminal Investigation (CID) Agent	Kimberly Lappin	202-515-4020
Large Business & International (LB&I) Territory Manager (Financial Services) MD/DC/VA	Christopher Larsen	347-957-2437
Liens - Releases & Payoffs		800-913-6050
SBSE Collection Territory Manager	Richard S Goldstein	202-317-5376
Disclosure Manager	Ava Littlejohn	513-263-3084
Governmental Liaison	Beverly Moye	304-529-5718
Stakeholder Liaison (SL) Area Manager	Dave Yeskoo	804-916-3851
<b>Senior Stakeholder Liaison</b>	<b>Rhonda Brown</b>	<b>443-853-5061</b>
SBSE Examination Territory Manager	Edwin A Smith Jr	703-336-4167
SB/SE Specialty Programs Employment Tax Territory Manager	Roderick McArthur	470-719-6697
Tax Exempt/Government Entities (TE/GE)	Customer Account Services	877- 829-5500
DC Local Taxpayer Advocate	Glenn P. Thomas	202-803-9902
Wage & Investment (W&I)Field Assistance Territory Manager - MD/DC/VA	Millicent E. Anstead	240-613-5790
Wage & Investment Stakeholder Partnership, Education & Communication (SPEC)Territory Manager - MD/DC/VA	Tracey Quamie	240-613-5704

# Maryland

<b>Title</b>	<b>Name</b>	<b>Phone</b>
Appeals Team 6 Manager – Examination (Acting)	Robert Bryant	202-317-8868
Appeals Team Manager - Collection	John Odea	212-298-2132
SB/SE Associate Area Counsel	Nancy M Gilmore	443-853-5458
Bankruptcy MD/DC Territory Manager	Marcia J Smith	267-941-6289
CID Special Agent in Charge	Thomas M. Jankowski	202-515-4020
LB&I Supervisory Management & Program Analyst	Maria J. Perez	240-613-4158
LB&I Finance Budget/Financial Services	Peggy J. Lee	212-298-2252
Lien Cases - Secretary	Vernida Schaffer	443-853-5352
Disclosure Manager	Jeffrey V Austin	267-941-6424
Governmental Liaison	Kyle G Roberts	443-853-5124
Collection Territory Manager (Baltimore)	Richard S. Goldstein	202-317-5376
SL Area Manager	David Yeskoo	804-916-3851
<b>Senior Stakeholder Liaison</b>	<b>Rhonda Brown</b>	<b>443-853-5061</b>
SBSE Examination Territory Manager - MD/DC	Susan L Howard	267-941-6419
SBSE Examination Territory Manager - MD/DC	Cindy Halpert	240-613-8874
SB/SE Specialty Programs Employment Tax Territory Manager	Roderick McArthur	470-719-6697
Tax Exempt/Government Entities (TE/GE)	Customer Account Services	877- 829-5500
Local Taxpayer Advocate	James P Leith	443-853-5145
Wage & Investment Stakeholder Partnership, Education & Communication (SPEC) Territory Manager – MD/DC	Tracey Quamie	212-298-2072
Wage & Investment, Customer Assistance Relationship & Education (CARE) Territory – MD/DC/VA	Rebecca R. Burgess	410-649-5774

## North Carolina

<b>Title</b>	<b>Name</b>	<b>Phone</b>
Appeals Area 3 Examination Team Manager (Charlotte/Columbia)	Nina White	615-514-1097
Appeals Area 2 Collection Team Manager (Columbia)	Stacey Simpson	704-548-4464
Appeals Specialty Operations-International Manager (Greensboro)	Jennifer Sawyer	336-690-6255
Insolvency Territory Manager	Daryl Galloway	704-548-4355
Associate Area Counsel	Amy Seals	336-690-6310
Associate Area Counsel	Craig Young	336-690-6039
CID Special Agent in Charge	Thomas Holloman	704-548-4176
Estate & Gift Program Manager	Connie Doyle	336-690-6396
LB&I Territory Manager	Charles Philipp	336-690-6387
Centralized Lien Unit		1-800-913-6050
Collection Advisory Manager	Justin Whitaker	336-690-6418
Disclosure Manager	Jason Angelotti	954-423-7163
SBSE Collection Atlanta Territory Manager (Asheville)	Adrene Harrington	678-827-4604
SBSE Collection Maitland Territory Manager (Greenville, Fayetteville, Wilmington)	Alysia Burgman	321-441-2420
SBSE Collection Tampa Territory Manager (Greensboro, Hickory, Winston-Salem, Raleigh, Durham)	Robert Budde	813-315-2477
SBSE Collection South Florida/ATAT Territory Manager (Charlotte)	Shalon Adams	954-423-7149
SL Territory Manager	David Yeskoo	804-916-3851
<b>Senior Stakeholder Liaison</b>	<b>Eugenia Tabon</b>	<b>336-690-6404</b>
SBSE Examination Program Manager (Raleigh (Greensboro - east))	Theresa Guida	864-286-7010
Program Manager, Planning and Special Programs (Charlotte, west of Greensboro)	Michael King	704-548-4236
SB/SE Specialty Programs Employment Tax Program Manager	Roderick McArthur	470-719-6697
Employment Tax Mgr NC/VA	Roger Davis	804-916-3898
Tax Exempt/Government Entities (TE/GE)	Customer Account Services	877- 829-5500
Taxpayer Advocate	Christopher Nebel	336-690-6213
Wage & Investment, Customer Assistance Relationship & Education (CARE) Territory Manager (TAC OFFICES)	Christine Cooley	336-690-6084
Wage & Investment, Stakeholder Partnership, Education & Communication Program (SPEC) Manager	Steven Owens	803-312-7820

## South Carolina

<b>Title</b>	<b>Name</b>	<b>Phone</b>
Appeals Area 3 Examination Team Manager (Charlotte/Columbia)	Nina White	615-514-1097
Supervisory Attorney (Estate Tax)	Milene McCutcheon	904-661-3298
Insolvency Territory Manager	Walter W. Prince Jr	504-202-9719
Managing Counsel (Tax)	Amy Dyar Seals	336-690-6310
Supervisory Trial Attorney (Tax)	Craig Young	336-690-6039
CID Special Agent in Charge (Charlotte Office)	Thomas J. Holloman	704-358-4176
CID Assistant Special Agent in Charge (Charlotte Office)	Christopher J. Altemus, Jr.	704-548-4538
CID Supervisory Special Agent	Alan Cornett	803-312-7736
LB&I Supervisory Internal Revenue Agent	Teresa L. Parrish	704-548-4272
Centralized Lien Unit		1-800-913-6050
Collection Advisory Group Manager	Justin Whitaker	336-690-6418
SB/SE Collection Maitland Territory Manager (Columbia, Greenville, Charleston, Myrtle Beach)	Alysia Burgman	321-441-2420
SBSE Collection Atlanta Territory Manager (Asheville, Greenville)	A. Harrington	678-627-4604
Disclosure Manager	Jason Angelotti	954-991-4022
Government Information Specialist for GA/NC/SC	Deneen Robinson	954-991-4344
SL Territory Manager	David Yeskoo	804-916-3851
<b>Senior Stakeholder Liaison</b>	<b>Veronica Tubman</b>	<b>443-853-5065</b>
Director, Examination Area	Julie Foerster	206-946-3281
SB/SE Examination Territory Manager	Bruce Dickinson	904-661-3256
SB/SE Specialty Programs Excise Tax Territory Manager	Jennifer D. Butcher	678-518-9370
SB/SE Specialty Programs Excise Tax Program Manager	Mary Burwell	240-613-5046
Tax Exempt/Government Entities (TE/GE)	Customer Account Services	877-829-5500
TE/GE Exempt Organization Group Manager	Willie Clayton III	321-441-2515
Supervisory Associate Advocate	Johnie Goodlett	803-312-7762
Wage & Investment Customer Assistance Relationship & Education (CARE) Territory Manager	Christine Sue Cooley	336-590-6084
Wage & Investment Stakeholder Partnership, Education & Communication (SPEC) Territory Manager	Steven F. Owens	803-312-7820

# Virginia

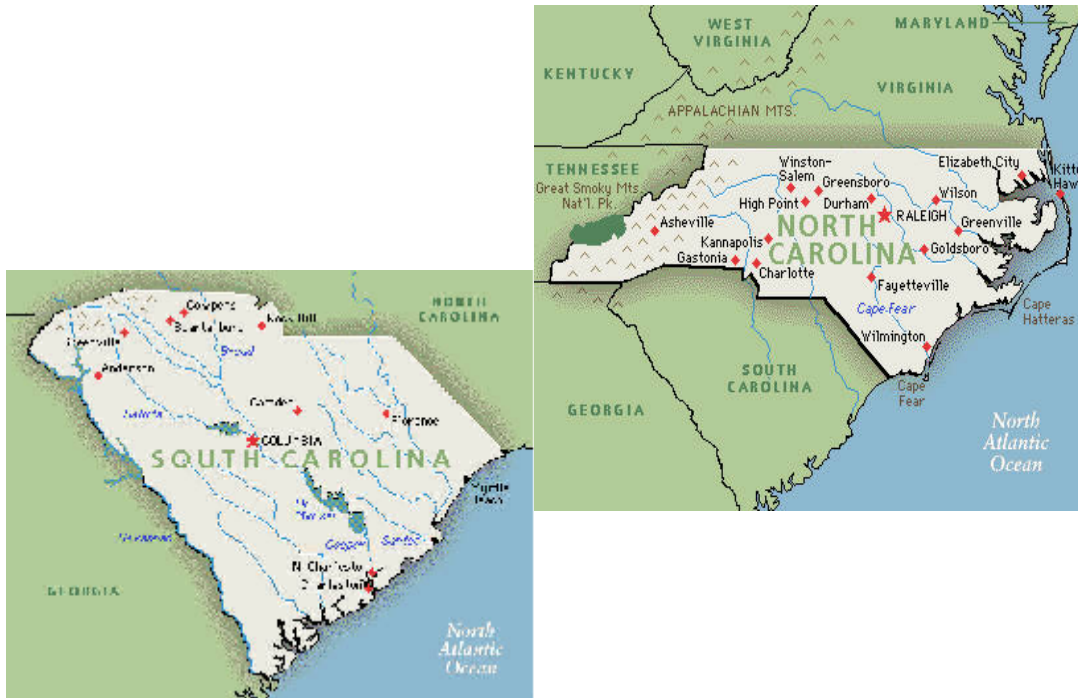
<b>Title</b>	<b>Name</b>	<b>Phone</b>
SB/SE Specialty Programs Estate & Gift Tax Supervisory Attorney	Wesley Scott	336-690-6458
SB/SE Specialty Programs Excise Tax Program Manager	Mary Burwell	240-613-5046
Director, Field Operations - East	Scott Reisher	202-317-8975
Appeals Management Official Policy-Quality & Case Support	Irene Trimback-Horsch	804-916-3959
Supervisory General Attorney, LB&I	Nancy Knapp	202-572-4721
Supervisory Trial Attorney, Criminal Tax	Veena Luthra	804-916-3921
Supervisory Trial Attorney, SB/SE	Tim Heavner	804-916-3920
Deputy Division Counsel, TE/GE	Joe Spires	443-853-5442
Supervisor/Manager, General Legal Services	Byron Smalley	202-317-6035
Insolvency Territory Manager	Daryl Galloway	704-548-4355
Supervisory Criminal Investigator	Patrick Brown	804-916-8801
Governmental Liaison	Kyle Roberts	443-853-5124
Large Business & International (LB&I) Territory Manager	Jack Ferguson	757-213-3840
Lien Cases		1-800-913-6053
Collections- Program Manager	Teresa Richardson	804-916-8728
Disclosure Manager	Ronald Mele	860-594-9009
SL Territory Manager	David Yeskoo	804-916-3851
<b>Senior Stakeholder Liaison</b>	<b>Herbert "Ley" Mills</b>	<b>804-916-3892</b>
SBSE Examination Northern VA, Territory 4 Manager	Edwin Smith	703-336-4167
SBSE Examination Hampton, Norfolk Territory Manager	Donna Ferguson	757-213-3814
SBSE Examination Bristol Territory Manager	Jane Bentley	606-263-6212
SBSE Examination Central/Western VA Territory Manager	Lynette Evans	540-887-2600, x15
SBSE Exam Richmond Manager	Venita Smith Wooden	804-916-8233
SB/SE Specialty Programs Employment Tax Program Manager	Roderick McArthur	470-719-6697
Employment Tax Manager	Roger Davis	804-916-3898
Tax Exempt/Government Entities (TE/GE)	Customer Account Services	877- 829-5500
Taxpayer Advocate Area 2 HQ Manager	Bridget Roberts	202-317-4212
Local Taxpayer Advocate	Sherry Stadler	804-916-3500
Wage & Investment Field Territory Manager	Millicent Anstead	240-613-5790
W&I Richmond Manager	Maria Mejias	804-916-8173
W&I Stakeholder Partnership, Education & Communication Territory Manager	Elizabeth Skiba	804-916-8730



Internal Revenue Service **IRS.gov**

DEPARTMENT OF THE TREASURY

[www.irs.gov](http://www.irs.gov)



# The Carolinas Practitioner's Directory 2017



## *IRS Field Offices Located in South Carolina*

**Charleston** – 4400 Leeds Ave North Charleston, SC 29405

**Columbia** – 1835 Assembly Street, Columbia SC 29201

**Florence** – John McMillan Federal Building, 401 W. Evans Street, Room 110, Florence SC 29501

**Greenville** – 440 Roper Mountain Road, Suite E, Greenville SC 29615

**Myrtle Beach** – 601 19<sup>th</sup> Avenue North, Suite 101, Myrtle Beach SC 29577

## *IRS Field Offices Located in North Carolina*

**Asheville** – 151 Patton Ave, Room 167, Asheville, NC 28801

**Charlotte** - Five Resource Square, 10715 David Taylor Drive Charlotte, NC 28262

**Fayetteville** - Systel Building, 225 Green Street, Suite 405, Fayetteville NC 28301

**Greensboro** – Alamance Building, 4905 Koger Blvd, Suite 102, Greensboro, NC 27407

**Greenville** – 2835 South Charles Blvd, Greenville NC 27858

**Hickory** – 1930 3rd Avenue Lane SE, Hickory NC 28601

**Raleigh/Durham** – 7751 Brier Creek Parkway, Suite 108, Raleigh, NC 27617

**Wilmington** – Randall Building, 3340 Jaeckle Drive, Wilmington NC 28403

**Winston-Salem** – 1677 Westbrook Plaza Drive, Suite 110, Winston-Salem, NC 27103



# IRS Taxpayer Assistance Center Locations

## Face-to-face Tax Help

IRS Taxpayer Assistance Centers (TACs) are your source for personal tax help when you believe your tax issue cannot be handled online or by [phone](#), and you want face-to-face tax assistance. Taxpayer Assistance Centers are closed for all [Federal Tax Holidays in Publication 509](#). Please be advised that **you may be asked to provide valid photo identification and a Taxpayer Identification Number, such as a Social Security Number, to receive services.**

**Important:** Most TACs operate on a first-come, first-served basis. We **may not be able to assist all customers during peak demand periods, particularly those that arrive later in the day.** Keep in mind, many questions can be resolved online without waiting in line. On IRS.gov you can:

- Get official IRS [Forms and Publications](#)
- Set up a [payment plan](#)
- Get a [transcript](#) of your tax return
- Make a [payment](#)
- Check on your [refund](#)
- Find answers to many of your [tax questions \(face-to-face help is available on only a limited set of topics\)](#)
- [Understanding Your IRS Notice or Letter](#)

We are now *referring all requests for tax return preparation services to other available resources.* You can take advantage of free tax preparation through Free File, Free File Fillable Forms or through a volunteer site in your community. To find the nearest volunteer site location or to get more information about Free File, go to IRS.gov and enter “Free Tax Help” in the Search box.

**Caution:** Many of our offices are located in Federal Office Buildings. **These buildings may not allow visitors to bring in cell phones with camera capabilities.**

Multilingual assistance is available in every office. Hours of operation are subject to change.

### Appointment Options:

Selected TACs now operate by appointment. **If the office reflects “By Appointment” in the Days/Hours of Service column, follow the appointment link to request an appointment.** Through an effective appointment process, taxpayers will know in advance that they can get the service they need without waiting. Serving taxpayers in scheduled appointments should eliminate long lines that sometimes occur at many TAC locations and help ensure the taxpayer’s issue is resolved. **Appointments can be made by calling 1-844-545-5640 between 7:00 am – 7 pm local time.**

**NOTE:** See <http://www.irs.gov/uac/Contact-Your-Local-IRS-Office-1>

**Before visiting your local office** click on "**Services Provided**" in the chart below to see what services are available. Services are limited and not all services are available at every TAC office and may vary from site to site. You can get these services on a walk-in basis.

## South Carolina

City	Street Address	Days/Hours of Service	Telephone*
<b>Charleston</b>	4400 Leeds Avenue North Charleston, SC 29405	Monday-Friday – 8:30 a.m. – 4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 843-566-0209 <b>Make Appointment</b> 844-545-5640
<b>Columbia</b>	1835 Assembly St. Columbia, SC 29201	Monday-Friday - 8:30 a.m.- 4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 803-312-7900 <b>Make Appointment</b> 844-545-5640
<b>Florence</b>	John McMillan Federal Building 401 W. Evans St. Florence, SC 29501	Monday-Friday - 9:00 a.m. - 4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.)  <a href="#">Services Provided</a>	<b>Office Information</b> 843-664-8889 <b>Make Appointment</b> 844-545-5640
<b>Greenville</b>	440 Roper Mountain Rd. Greenville, SC 29615	Monday-Friday - 8:30 a.m. - 4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 864-286-7095 <b>Make Appointment</b> 844-545-5640
<b>Myrtle Beach</b>	601 19th Avenue, North Myrtle Beach, SC 29577	Monday-Friday - 9:00 a.m. - 4:30 p.m. (Closed for lunch 12:00 noon-1:00 p.m.)  <a href="#">Services Provided</a>	<b>Office Information</b> 843-626-2700 <b>Make Appointment</b> 844-545-5640

For information on where to file your tax return please see [Where to File Addresses](#).

**The Taxpayer Advocate Service:** Call 803-312-7901 in Columbia or 877-777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*. For further information, see [Tax Topic 104](#).

\* Note: The phone numbers listed in the chart above are not toll-free for all locations. **When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office.** If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses). Telephone assistance is available Monday through Friday 7:00 am to 7:00 PM (in all time zones). The message line is available 24 hours a day, 7 days a week.

For more information about these programs for businesses, your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state:

[Stakeholder Liaison \(SL\) Phone Numbers](#) for Organizations Representing Small Businesses and Self-employed Taxpayers.

## North Carolina

City	Street Address	Days/Hours Of Service	Telephone*
<b>Asheville</b>	151 Patton Ave. Asheville, NC 28801	Monday-Friday - 9:00 a.m.-4:30 p.m. (Closed for lunch 11:30 p.m.-12:30 p.m.)  <a href="#">Services Provided</a>	<b>Office Information</b> 828-271-4764 <b>Make Appointment</b> 844-545-5640
<b>Charlotte</b>	Five Resource Square, 10715 David Taylor Dr. Charlotte, NC 28262	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 704-548-4100 <b>Make Appointment</b> 844-545-5640
<b>Durham</b>	3308 Durham Chapel Hill Blvd. Durham, NC 27707	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 919-401-0300 <b>Make Appointment</b> 844-545-5640
<b>Fayetteville</b>	Systel Building 225 Green St. Fayetteville, NC 28301	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 910-223-3580 <b>Make Appointment</b> 844-545-5640
<b>Greensboro</b>	Alamance Building 4905 Koger Blvd. Greensboro, NC 27407	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 336-574-6024 <b>Make Appointment</b> 844-545-5640
<b>Greenville</b>	2835 South Charles Blvd. Greenville, NC 27858	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 252-561-4040 <b>Make Appointment</b> 844-545-5640
<b>Hickory</b>	1930 3rd Avenue Lane SE Hickory, NC 28601	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 11:30 a.m. -12:30 p.m.)  <a href="#">Services Provided</a>	<b>Office Information</b> 828-267-7655 <b>Make Appointment</b> 844-545-5640
<b>Raleigh</b>	7751 Brier Creek Pkwy #108 Raleigh, NC 27617	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 919-850-1100 <b>Make Appointment</b> 844-545-5640
<b>Wilmington</b>	3340 Jaeckle Dr. Wilmington, NC 28403	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 910-254-5198 <b>Make Appointment</b> 844-545-5640
<b>Winston-Salem</b>	1677 Westbrook Plaza Suite 160 Winston-Salem, NC 27103	Monday-Friday - 8:30 a.m.-4:30 p.m.  <a href="#">Services Provided</a>	<b>Office Information</b> 336-659-2740 <b>Make Appointment</b> 844-545-5640

For information on where to file your tax return please see [Where to File Addresses](#).

**The Taxpayer Advocate Service:** Call 336-574-6119 in Greensboro or 877-777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*. For further information, see [Tax Topic 104](#).

\* Note: The phone numbers listed in the chart above are not toll-free for all locations. **When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office.** If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses). Telephone assistance is available Monday through Friday 7:00 am to 7:00 PM (in all time zones). The message line is available 24 hours a day, 7 days a week.

For more information about these programs for businesses, your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. To establish a relationship with us, use this list to find a contact in your state:

[Stakeholder Liaison \(SL\) Phone Numbers](#) for Organizations Representing Small Businesses and Self-employed Taxpayers.

# IRS Carolinas Quick Reference Guide

Appeals Customer Service ( <a href="http://www.irs.gov/appeals">www.irs.gov/appeals</a> ) .....	(800) 829-1040
Automated Collection Service (ACS) .....	(800) 829-7650
Automated Filing Extension .....	(888) 796-1074
Automated Substitute for Return (ASFR) Call Site .....	(866) 681-4271
Bankruptcy Cases .....	(336) 690-6420
Business and Specialty Tax Line (including EIN, Form 941, and other business taxes) .....	(800) 829-4933
Employer Identification Number (EIN) (keyword EIN) .....	<a href="http://www.irs.gov">www.irs.gov</a>
Estate and Gift Tax Returns Help Line .....	(800) 829-4933
Centralized Lien Processing Unit (Lien Payoff/Release Requests) .....	(800) 913-6050
Centralized Lien Release and Payoff Fax .....	(859) 669-3805
NC/SC Technical Advisory (Technical Lien Questions, Lien Withdrawal, Discharge, Subordination Requests) .....	(336) 690-6095
Data Theft/Breach..... (Stakeholder Liaison)....	(336) 690-6311
Disaster Relief: IRS number for presidentially declared disaster areas .....	(866) 562-5227
Electronic Federal Tax Payment System (EFTPS) Enrollment ( <a href="http://www.eftps.gov">www.eftps.gov</a> )	
Business .....	(800) 555-4477
Individual .....	(800) 316-6541
Espanol .....	(800) 244-4829
TTY/TDD .....	(800) 733-4829
Electronic Return Originator e-Help desk (E-Services) .....	(866) 255-0654
Excise Tax (F2290-Highway Use Tax; F-720 Qtr Excise; F-730-Wagering; F11-C) .....	(866) 699-4096
Excise, Dyed Fuel .....	(803) 765-5740
Excise, Dyed Fuel & 637 Registrations .....	(803) 253-3518
Exempt Organizations (Employer Retirement Plans, Tax Exempt Bonds, Government Entities) .....	(877) 829-5500
EO .....	<a href="http://www.irs.gov/eo">www.irs.gov/eo</a>
EP .....	<a href="http://www.irs.gov/ep">www.irs.gov/ep</a>
FSLG .....	<a href="http://www.irs.gov/govts">www.irs.gov/govts</a>
ITG .....	<a href="http://www.irs.gov/tribes">www.irs.gov/tribes</a>
TEB .....	
<a href="http://www.irs.gov/bonds">www.irs.gov/bonds</a>	
Filing Locations .....	<a href="http://www.irs.gov/file">www.irs.gov/file</a>
Forms and Publications .....	(800) 829-3676
Fraud Referral (Report suspected fraud (Keyword reporting fraud) .....	<a href="http://www.irs.gov">www.irs.gov</a>
(Use Form 3949-A, mail to IRS, Fresno, CA 93888)	
Report Tax Schemes .....	(866) 775-7474
Freedom of Information .....	<a href="http://www.irs.gov/foia">www.irs.gov/foia</a>
Local .....	(904) 665-1175
Disclosure Help Desk for guidance .....	(866) 591-0860
(or - email *Disclosure)	
Health Coverage Tax Credit (HCTC) ( <a href="http://www.irs.gov">www.irs.gov</a> – keyword HCTC) .....	(866) 628-4282
TTY/TDD .....	(866) 626-4282

Hearing Impaired Telephone Assistance .....	(800) 829-4059
Identity Theft (keyword Identity Theft) .....	(800) 908-4490 <a href="http://www.irs.gov">www.irs.gov</a>
Individual Taxpayer Identification Number (ITIN) (keyword ITIN) .....	<a href="http://www.irs.gov">www.irs.gov</a>
Information Reporting (Payers, employers, F1099, W-2, W-3) .....	(866) 455-7438
TDD .....	(304) 579-4827
International .....	(304) 263-8700
Internal Revenue Service Toll Free (help for <b>Individuals</b> ) .....	(800) 829-1040
Or visit our website at <a href="http://www.irs.gov">www.irs.gov</a> . (Toll free Spanish speaking assistance is available)	
International Customer Service .....	(267) 941-1000
NC Department of Revenue .....	(877) 252-3052
Office of Tax Shelter Analysis ( <a href="http://www.irs.gov/businesses/corporations">www.irs.gov/businesses/corporations</a> ) .....	(866) 775-7474
E-mail: <a href="mailto:irs.tax.shelter.hotline@irs.gov">irs.tax.shelter.hotline@irs.gov</a>	
Offer-in-Compromise .....	(866) 611-6191
Power of Attorney (POA) FAX Memphis Campus.....	(855) 214-7519
(AL,AR,CT,DE, <b>DC</b> ,FL,GA,IL,IN,KY,LA,MA, <b>MD</b> ,ME,MI,MS,NH,NJ,NY, <b>NC</b> ,OH,PA,RI, <b>SC</b> ,TN,VT, <b>VA</b> ,WV)	
Ogden Campus .....	(855) 214-7522
(AK,AZ,CA,CO,HI,ID,IA,KS,MN,MO,MT,NE,NV,NM,ND,OK,OR,SD,TX,UT,WA,WI,WY)	
Philadelphia Campus .....	(267) 941-1017
(International POA)	
<b>Stakeholder Liaison Practitioner Point of Contact</b> .....	(336) 690-6311
Practitioner Priority Service (PPS).....	(866) 860-4259
Practitioner Tax Identification Number (PTIN) .....	(877) 613-7846
International .....	(319) 464-3272
TTY .....	(877) 613-3686
Refund Hotline .....	(800) 829-1954
SC Department of Revenue ( <a href="http://www.sctax.org">www.sctax.org</a> )	
Taxpayer Advocate Service ( <a href="http://www.irs.gov/advocate">www.irs.gov/advocate</a> ) .....	(877) 777-4778
TTY/TDD .....	(800) 829-4059
Local NC .....	(336) 690-6119
Local SC .....	(803) 253-3029
Tax Forms and Publications ( <a href="http://www.irs.gov/formspubs">www.irs.gov/formspubs</a> ) .....	(800) 829-3676
Tele-Tax Automated Federal Refund Information .....	(800) 829-4477

# North Carolina Department of Revenue (NCDOR)

## Field Offices

**\*\* Office Days and Hours (for all offices): Monday – Friday 8:00 am to 5:00 pm \*\***  
*If you have questions regarding a NC notice you have received, please call the number listed on that notice.*

**Asheville** - NC Department of Revenue  
(828) 259-4000  
800 Alliance Court  
Asheville, NC 28806

**Durham** – NC Department of Revenue  
(919) 627-6900  
3518 Westgate Drive, Suite 110  
Durham, NC 27707  
*On the corner of Westgate Drive and  
University Drive*

**Fayetteville** - NC Department of Revenue  
(910) 486-3800  
225 Green Street, Suite 800  
Fayetteville, NC 28301

**Greenville** – NC Department of Revenue  
(252) 830-2400  
2995 Radio Station Road  
Greenville, NC 27834

**Raleigh** - NC Department of Revenue  
(919) 707-0880  
4701 Atlantic Avenue, Suite 118  
Raleigh, NC 27604

**Winston-Salem** - NC Department of Revenue  
(336) 661-6800  
450 West Hanes Mill Road, Suite 202  
Winston Salem, NC 27106

**Charlotte** - NC Department of Revenue  
(704) 519-3000  
301 McCullough Drive, Suite 300  
Charlotte, NC 28262

**Elizabeth City** - NC Department of Revenue  
(252) 338-7400  
1870 West City Drive  
Elizabeth City, NC 27909

**Greensboro** - NC Department of Revenue  
(336) 487-0200  
1500 Pinecroft Road  
Asheville Building, Suite 300  
Greensboro, NC 27407

**Hickory** - NC Department of Revenue  
(828) 261-7500  
1985 Tate Blvd SE, Suite 300  
Hickory, NC 28602

**Wilmington** - NC Department of Revenue  
(910) 254-5000  
3340 Jaeckle Drive, Suite 202  
Wilmington, NC 28403

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**Website: [www.dor.state.nc.us](http://www.dor.state.nc.us)**  
**NC Forms (877) 252-3052**  
**NC Tax Refund Inquiries (877) 252-4052**  
**NC Assistance & Tax Questions (877) 252-3052**  
**E-Services (877) 308-9103**

**North Carolina Electronic Tax Law Updates [www.dor.state.nc.us/electronic](http://www.dor.state.nc.us/electronic)**



# South Carolina Department of Revenue (SCDOR)

## Field Offices

**\*\* Office Days and Hours (for all offices): Monday – Friday 8:30 am to 5:00 pm \*\***  
*If you have questions regarding a SC notice you have received, please call the number listed on that notice.*

**Columbia Main Office:**

300A Outlet Pointe Boulevard  
Columbia, SC 29210  
Phone: (803) 898-5000

**Charleston Service Center:**

2 South Park Circle Suite 100  
Charleston, SC 29407  
Phone: (843) 852-3600

**Florence Service Center:**

1452 West Evans Street  
Florence, SC 29501  
Phone: (843) 661-4850

**Greenville Service Center:**

545 North Pleasantburg Drive  
Suite 300  
Greenville, SC 29607  
Phone: (864) 241-1200

**Myrtle Beach Service Center:**

1350 Farrow Parkway, Suite 200  
Myrtle Beach, SC 29577  
Phone: (843) 839-2960

**Rock Hill Service Center:**

454 South Anderson Road  
Business and Technology Center  
Suite 202  
Rock Hill, SC 29730  
Phone: (803) 324-7641

### Other Locations Where You Can Meet In Person With a DOR Representative

Please visit [www.sctax.org/Contact+Information/Satellite+Offices/default.htm](http://www.sctax.org/Contact+Information/Satellite+Offices/default.htm)

For office addresses and hours of operation for the following counties where you can also visit to meet with a DOR representative: **BENNETTSVILLE, DILLON, KINGSTREE, ORANGEBURG and SUMTER**

Website: [www.sctax.org](http://www.sctax.org)

SC Forms (800) 768-3676

SC Tax Refund Inquiries (803) 898-5300

SC Income Tax Assistance (803) 898-5000

E-Services [www.sctax.org/Electronic+Services/default.htm](http://www.sctax.org/Electronic+Services/default.htm)



**Internal Revenue Service IRS.gov**

DEPARTMENT OF THE TREASURY

### Subscription Services for Tax Professionals

The Internal Revenue Service is pleased to announce several electronic mail services for Tax Professionals:



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- Quick Alerts
- Employee Plans News

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### ***e-News for Tax Professionals***

Designed to provide localized, targeted and immediate information for tax professionals specifically for your geographic area. This is a prime source for receiving immediate federal tax related information, educational and seminar opportunities and other updates as they occur.



### ***QuickAlerts for e-file***

Did you know that IRS has a service that alerts Electronic Return Originator's (EROs), Software Developers and Transmitters to e-file happenings...***almost the very moment they occur?*** QuickAlerts keeps you in touch with first hand knowledge of processing delays, the moment they happen.

### ***Employee Plans News***

The Employee Plans News is issued periodically during the year and provides information about current developments and upcoming events within the retirement plan arena.

## **Explore IRS Social Media**

The IRS participates on the following social media platforms, including:

- **YouTube** — The IRS has video channels that provide short, informative videos on various tax related topics in English, American Sign Language (ASL) and a variety of foreign languages.
- **Twitter** — IRS tweets include various tax-related announcements, news for tax professionals and hiring initiatives. [@IRStaxpros](https://twitter.com/IRStaxpros)
- **Facebook** — IRS has Facebook pages that post valuable tax information for tax professionals and those needing help in resolving long standing issues with the IRS. [www.facebook.com/irstaxpros](http://www.facebook.com/irstaxpros)
- **IRS2Go** - A Smartphone application that lets you interact with the IRS using your mobile device to:
  - Get your refund status;
  - Get tax updates; and
  - Follow the IRS.

## **IRS Video Portal**

The IRS Video portal contains presentations dedicated to helping the tax practitioner.

## **IRS Live**

IRS Live is for the tax pro in the know. A live webinar, IRS Live is a panel discussion among IRS experts and industry professionals aimed at educating tax professionals on the most current and complex tax issues affecting them and their clients.



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***Electronic Federal Tax Payment System***

EFTPS is a tax payment system provided free by the U.S. Department of Treasury. Pay federal taxes electronically - on-line or by phone 24/7. You can use EFTPS to make ALL your federal tax payments, including income, employment, estimated, and excise taxes. Visit [www.EFTPS.com](http://www.EFTPS.com) to enroll or call

(800) 555-4477, (800) 733-4829 (TDD), (800) 244-4829 (Spanish).

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For more information about these programs for businesses, your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state:

[Stakeholder Liaison \(SL\) Phone Numbers](#) for **Organizations Representing Small Businesses and Self-employed Taxpayers.**